

Swim Lessons 2021 FAQ

Q: How will swim lessons operate during Covid-19?

A: A check in table will be in the vestibule for participants to check in upon entering the building. All participants must stop to check in with the Swim Lesson Coordinator. An aquatics Pool Manager will then bring your swimmer back to the pool deck for their lesson.

Q: Will I be able to watch my child's swim lesson?

A: No, unfortunately due to limitations parents will not be allowed to stay in the building unless a swim lesson participant is under the age of 10. Swim lesson participants that are under the age of 10 will be able to use locker rooms with parent assistance if needed.

Q: What precautions will be taken to ensure the participants safety?

A: Staff will be wearing proper PPE throughout the duration of the swim lesson unless demonstrating skills and sanitizing equipment after each use.

Q: What happens if my swimmer gets sick and is unable to attend the remainder of their lessons?

A: If the participant is sick and unable to attend, a credit to the household account will be given for the lessons missed.

Q: Do parents have to be there on the first day?

A: Yes, parents may wait in the group exercise studio area.

Q: Will my swimmer be assessed the first day?

A: Yes, we need to see where the child is at with their strokes and endurance. If we feel the child needs to be bumped up to a higher level, or bumped down to a lower level we will let you know that day.

Q: Will equipment still be provided for the lesson?

A: Yes, water barbells, kickboards, and other swim lessons equipment will be provided, and sanitized after each use. Goggles will not be available to be distributed.

Q: What should we provide?

A: Participants must bring their own goggles, towels and swimsuits to the lesson. We will not be providing any of these items due to CDC guidelines.

Q: When is it appropriate for my swimmer to take their face mask off?

A: Face covering must be worn up until entering the water for the swim lesson.

Q: Will the locker rooms be available for use?

A: Locker rooms will not be available for storage of belongings. We ask that all participants come changed and ready to get in the water.

Q: Can my child change after their swim lesson?

A: Yes, swimmers who do not need assistance will have the ability to use our designated changing areas located on deck. Aquatic staff will inform parents (with swimmers under 10) when they can go through locker rooms to assist with changing.

Other Information:

We recommend parents who have swimmers under 10 remain in the building, or within a five minute radius of the facility. Parents who choose to stay will be able to wait in the group exercise studio until lessons are over.

We ask that swimmers be picked up promptly after their lesson for safety purposes.

If you have questions please contact:

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