

## Family Aquatic Center FAQ

### 1. What is the Family Aquatic Center Schedule?

- Lap Swimming and Therapy Walking
  - 8am to 10am
  - Adults 18 years and older.

#### Public Swim

- Monday, Wednesday Friday  
10:15am-5pm
- Tuesday and Thursday  
12pm-5pm
- Saturday and Sunday  
10:15am-7pm

### 2. Will the entire facility be open?

The front two leisure pools and the main bath house, sand play area and concession stand (for seating) will be the only facilities open for use this season. The slides and lazy river **will not be** opening this year.

### 3. How will admission to the pool be handled this year?

We will be returning to our system of daily walk-up admissions for this season. Anyone who wishes to come to the facility may come to the pool and pay the daily fee.

The daily fee to enter the pool will be \$5 for residents and \$8 for non-residents.

If you made a reservation, that reservation will be honored. When you come to the facility, give the cashier your name and show them your ID and you will be allowed to enter the facility.

### 4. What if there is inclement weather on the day I come to the pool? How do I find out if the pool is open?

There are no refunds or rain checks once you have entered the facility and paid the daily fee.

6/2/2021

You may call the weather hotline for the most up to date information for the Family Aquatic Center.

Weather Hotline: 847-996-6616

**5. Does everyone have to pay?**

Everyone over the age of 2 years who wishes to enter the facility will have to pay the \$5 and \$8 entry fee. Even if you do not plan to swim, you must still pay the entry fee.

**6. If the concession stand is closed, will I be able to bring in my own food and drink?**

We are allowing patrons to bring in their own food and drink this year. **Alcohol is prohibited** in the Family Aquatic Center. The concession area will have tables available for seating. There will also be vending machines available as well in the concession area. The park district will have trash cans available on deck for you to dispose of your trash. You are expected to leave your deck area as you found it.

**7. Will the deck furniture be available for use?**

The Park District will be providing chairs on deck this year. Patrons wishing to have a chair to sit on will also be able to bring a portable folding chair with them from home.

**8. Will lifejackets be available for my child who does not swim very well?**

The Park District will be providing life jackets this summer. As a reminder, all children under the age of 8 have to be accompanied by someone 16 years or older wherever they go in the facility and must be in arms reach of that child at all times.

**9. Do I have to wear a face mask while I am in the facility?**

Patrons do not have to wear a mask when they at the Family Aquatic Center.

**10. Will there be a place to change and use the bathroom?**

The main bathhouse will be available for showering, changing and using the bathroom. Locker storage will not be available. All belongings will have to stay in your group area on deck.

6/2/2021

To cut down on the amount of patrons using indoor spaces at the same time, we recommend that patrons come to the facility showered and already in their bathing suits. If at all possible, it is also recommended that patrons change and shower at home at the conclusion of your swim time.

**11. How do I leave the facility at the end of my swim session?**

All patrons will leave through the main bath house at the end of their swim session.

The Vernon Hills Park District reserves the right to add additional rules and polices as needed.

If you have questions please contact:

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Or

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